### MEETING

STATE OF CALIFORNIA

PUBLIC EMPLOYEES' RETIREMENT SYSTEM

BOARD OF ADMINISTRATION

FINANCE & ADMINISTRATION COMMITTEE

ROBERT F. CARLSON AUDITORIUM

LINCOLN PLAZA NORTH

400 P STREET

SACRAMENTO, CALIFORNIA

TUESDAY, APRIL 19, 2016 1:03 P.M.

JAMES F. PETERS, CSR CERTIFIED SHORTHAND REPORTER LICENSE NUMBER 10063

### APPEARANCES

### COMMITTEE MEMBERS:

- Mr. Richard Costigan, Chairperson
- Ms. Dana Hollinger, Vice Chairperson
- Mr. Richard Gillihan, represented by Mr. Ralph Cobb
- Mr. J.J. Jelincic
- Mr. Henry Jones
- Mr. Bill Slaton
- Ms. Betty Yee, represented by Ms. Lynn Paquin

### BOARD MEMBERS:

Mr. John Chiang, represented by Mr. Eric Lawyer

#### STAFF:

- Ms. Anne Stausboll, Chief Executive Officer
- Ms. Cheryl Eason, Chief Financial Officer
- Mr. Doug Hoffner, Deputy Executive Officer
- Mr. Matthew Jacobs, General Counsel
- Mr. Doug McKeever, Deputy Executive Officer
- Mr. Alan Milligan, Chief Actuary
- Mr. Brad Pacheco, Deputy Executive Officer
- Ms. Tanya Black, Committee Secretary
- Mr. Gary McCollum, Senior Life Actuary
- Ms. Kelly Sturm, Senior Pension Actuary

### APPEARANCES CONTINUED

### STAFF:

Mr. Todd Tauzer, Senior Pension Actuary

Mr. Scott Terando, Interim Deputy Chief Actuary

Mr. Wylie Tollette, Chief Operating Investment Officer

## ALSO PRESENT:

 $\mbox{Mr. Neal Johnson, Service Employees International Union,} \ \mbox{Local 1000}$ 

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### PROCEEDINGS

CHAIRPERSON COSTIGAN: We're going to get the April meeting of the Finance and Administration Committee underway. I appreciate everybody trying to keep us on time. And I know lunch was very short, so thank you, everyone, for letting us start early.

Can we please call the roll.

COMMITTEE SECRETARY BLACK: Richard Costigan?

CHAIRPERSON COSTIGAN: Here.

COMMITTEE SECRETARY BLACK: Dana Hollinger?

VICE CHAIRPERSON HOLLINGER: Here.

COMMITTEE SECRETARY BLACK: Ralph Cobb for

13 | Richard Gillihan?

ACTING COMMITTEE MEMBER COBB: Here.

COMMITTEE SECRETARY BLACK: J.J. Jelincic?

COMMITTEE MEMBER JELINCIC: Here.

17 | COMMITTEE SECRETARY BLACK: Henry Jones?

COMMITTEE MEMBER JONES: Here.

COMMITTEE SECRETARY BLACK: Bill Slaton?

COMMITTEE MEMBER SLATON: Here.

21 | COMMITTEE SECRETARY BLACK: Lynn Paquin for Betty

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23 ACTING COMMITTEE MEMBER PAQUIN: Here.

24 CHAIRPERSON COSTIGAN: All right. Thank you very

25 | much. Ms. Eason, you're first up with the Executive

Report.

CHIEF FINANCIAL OFFICER EASON: Thank you. Good afternoon, Mr. Chair and Committee members. Cheryl Eason CalPERS staff. Well, we have an action packed agenda today with six action items. We'll very quickly get to them. I just want to remind the Committee that we have the annual review of the employer reimbursements for elected Board members. The Actuarial Office will be providing both the State and schools actuarial valuation and employer/employee contribution rates for 2016/17.

And we have a number of second readings. Firstly, 2016/17 annual budget proposal, the Treasury Management Policy, and the Actuarial Cost Methods Policy, as well as the Actuarial Amortization Policy, all of which were heard last month in March.

There are also several important information items that will be presented today that includes the semi-annual self-funded health plans report. We have a final update on stakeholder assessment project, as well as a first reading of the review of the Actuarial Assumption Policy, which is a continuation of the Actuarial Policy Framework Review currently being undertaken by the Actuarial Office.

And with that, that concludes my report. I'd be please to take any questions.

CHAIRPERSON COSTIGAN: Thank you. Mr. Jelincic, are you going to ask about the next item.

COMMITTEE MEMBER JELINCIC: No, I was going to ask an item -- a question about this item, I think.

CHAIRPERSON COSTIGAN: Okay.

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COMMITTEE MEMBER JELINCIC: We received a letter about the actuarial valuation delays from BETA Healthcare. Are we going to talk about that at some point? And if so, where is the appropriate place to talk about it?

CHIEF FINANCIAL OFFICER EASON: This --

CHAIRPERSON COSTIGAN: So Ms. Eason and I -- I'm sorry. We have spoken about that. We have acknowledged receipt of the letter. And staff is working on that, and we'll have a response by the next Board meeting.

COMMITTEE MEMBER JELINCIC: By when?

CHAIRPERSON COSTIGAN: By our next Board meeting.

COMMITTEE MEMBER JELINCIC: Okay. That's fine.

CHAIRPERSON COSTIGAN: Thank you, Ms. Eason.

All right. We're going to go to action item -or the consent items. We're going to remove 3b, at this
time, just on the semi-annual contracting. A couple
issues have arisen on that. So we have action items 3a
and c. Are there any questions?

COMMITTEE MEMBER JONES: I'll move it A and C.

CHAIRPERSON COSTIGAN: Moved by Jones.

Seconded by? 1 VICE CHAIRPERSON HOLLINGER: Second. 2 3 CHAIRPERSON COSTIGAN: Hollinger. All those in favor? 4 5 (Ayes.) 6 CHAIRPERSON COSTIGAN: Oppose? 7 Motion carries. We'll take up 3b at the end. 8 On the information consent items, anybody have 9 any questions on them? 10 If not, we will move on to Item 5a, which is an 11 action item. Ms. Eason. CHIEF FINANCIAL OFFICER EASON: Thank you. 12 13 The 2016/17 budget proposal is being presented 14 today as a second reading. The proposed total budget of 1 15 billion 788.5 million and 2,8732 positions represents a 16 decrease of 19.1 million or a 1.1 percent -- or 1.1 17 percent compared to the 2015/16 approved budget. These 18 totals remain unchanged from last year month's first 19 reading. 20

Based on yesterday's Board direction to staff at the Investment Committee regarding the review of the System's existing divestment initiatives, including tobacco, an estimated 500,000 in costs related to further study and outreach may be required. Staff recommends, at this time, that the mid-year budget process be used to

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address any resourcing requirements as necessary, and changes are not being recommended to the annual budget at this time.

Based on feedback during the first reading, additional information was included in the item on page eight, Attachment 1, or page 123 of 281 of the iPad, the staff were able to break out the administrative and investment operating budget of 546.8 million to display base costs from one-time and discretionary costs.

The purpose of this information was to better understand the cost drivers for the administrative portion of the budget as asked by the Committee last month. Staff's analysis shows that of the 546.8 million in administrative and investment operating costs, approximately 13 million represents one-time costs, and 42 million for discretionary costs. That leaves an increase to the base salary of 27 million when you compare that from the 2015/16 budget to the 2016/17 budget.

This increase is due mainly to the cost of new positions, salary adjustments, data processing maintenance, appraisal and tax advisory services, and the implementation of the Investment Office's Artemis and PEARS systems.

So in summary, the proposed 2016/17 total budget of 1 billion 788.5 million and 2,872 positions is being

recommended to this Committee for approval.

That ends my report.

CHAIRPERSON COSTIGAN: Okay. So do we have any questions on the budget?

Mr. Jelincic.

COMMITTEE MEMBER JELINCIC: Yeah. I would just point to page 28 of 44, 133 of the iPad, the footnote 4, profit sharing for private equity is deducted from net returns. And that's, in fact, what we do. I also will point out that it's a real cost, and we ought to start acknowledging it and not just net it out, as well as the cost not only with the carry, but I guess the management -- the base management fees are here, but there's also the portfolio management fees, there are the waivers that get netted out against the management fees, and all those are real costs. And at some point, we need to capture them, and they ought to be showing up in the budget.

But it is accurate as to how we're currently doing it. I just don't think we're doing it appropriately.

CHAIRPERSON COSTIGAN: So, Mr. Jelincic, what you're looking for is a little bitter on the display of the information. The information is there, but just on how it's displayed.

COMMITTEE MEMBER JELINCIC: Well, I'm not -- one, I'm not sure the information is all here, is one issue. But the -- we really need to start displaying what our real costs in private equity are.

CHAIRPERSON COSTIGAN: Thank you.

Mr. Jones.

COMMITTEE MEMBER JONES: Yeah. Thank you, Mr. Chair.

Yes, Ms. Eason, you mentioned that the increase cost related to the tobacco divestment decision yesterday. And you mentioned that it would be recognized in the mid-year budget, but that's January. But aren't there activities that's going to start sooner than that? And so if so, why don't we, when we adopt this, just authorize the addition of 500 be added to this budget so you don't have to wait for mid-year adjustments?

CHAIRPERSON COSTIGAN: Mr. Jones, at least I will say, we have no paper on it.

COMMITTEE MEMBER JONES: We what?

CHAIRPERSON COSTIGAN: So we've put a number out there to half a million dollars. So we have no paper on it. I'm not sure what the 500,000 -- yesterday, it was given to us as an estimate at Committee, unless Wylie would like to come up here and talk about it. My understanding there was the discussion of an outside

counsel, some stakeholder. And I think one of the reasons we talked about the mid-year was for the staff to bring back a proposal that outlines it.

COMMITTEE MEMBER JONES: Yeah. And that's fine. And I think an approach that can be used however is that -- to authorize the money to be placed in a reserve, so the money is in the budget. And then the implementation as it occurs can come back to the Committee.

I'm just concerned that, you know, we're waiting till mid-year in January to authorize a resource that we know is coming, and so why don't we just go ahead and include it.

CHIEF OPERATING INVESTMENT OFFICER TOLLETTE:

Wylie Tollette, CalPERS staff. Thank you, Mr.
Chairman and Mr. Jones, I do think we will begin incurring or -- costs associated with the fiduciary analysis, the financial review and economic review of the tobacco divestment sooner than January. I, honestly, am not as familiar with the budget process as Ms. Eason, so she can instruct me as to whether that -- the January data allows us the flexibility to begin contracting with those external resources sooner than that. I'm just not sure of the answer to that, but I know what we would prefer the flexibility to begin doing that work sooner rather than

later.

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CHAIRPERSON COSTIGAN: So just a couple questions, following up on Mr. Jones. One, can you outline what the 500 -- how did we arrive at \$500,000. And when you talk about contracting out to fiduciary counsel, are we going to use someone in the spring-fed pool, are we going to use -- who is our -- I mean, there is a process we have to go through, and so --

CHIEF OPERATING INVESTMENT OFFICER TOLLETTE:

Absolutely. We would intend to follow the process and we would count on our Legal Office to help lead that effort to contract with fiduciary counsel. The \$500,000, frankly, is just a very rough estimate -- frankly, a guesstimate of what we think we would require.

We have not had the chance, since the meeting was just yesterday, to sit down and outline all the different types of expenses we expect to incur related to that. I think what we do know is that we are not currently staffed to complete that type of analysis, as well as the additional global governance activities that we've got on the docket for the coming year. So that's why we felt it important to include some budgetary authority for that additional work.

CHAIRPERSON COSTIGAN: Mr. Jelincic.

COMMITTEE MEMBER JELINCIC: The -- we have in

place so many spring-fed pools that I'm sure we can tap those spring-fed pools to deal with this issue until we get to January when we actually will have some more solid numbers. And, you know, at that point, we can look at why it can't be done by civil service employees. So I think we currently have enough money in here that it's not going to stop them from making progress between now and the first of the year. So I would not encourage us to add more.

CHAIRPERSON COSTIGAN: Mr. Jones.

COMMITTEE MEMBER JONES: Yeah, I have a different view point on that, because yes, we do have spring-fed pool, but there may be some other requirements that's not coming from a spring-fed pool. And those allocations would allow staff to move expeditiously on this issue. And, I mean, it's just an estimate. As staff has indicated, the whole budget is an estimate, the whole 1.8 billion is an estimate. We don't know what the expense is going to be.

So what they're saying is they're estimating 500,000 would be needed. And I would strongly suggest we place that in the budget and let them come back to the Committee as the requirements are identified. If it's not in the spring-fed pool, they can come back and advise the Committee on the expenses going forward.

CHIEF OPERATING INVESTMENT OFFICER TOLLETTE: One other quick comment. Before we actually spent any money, we would plan to come back to the Committee with a more detailed breakdown of what we'd actually plan to spend it on.

CHAIRPERSON COSTIGAN: So, Ms. Eason, you're recommendation is actually wait until they have that level of detail, bring it back as part of mid-year. Mr. Jones wants to go ahead and put the money in. We'd still wait for the detail before we would adopt. What I don't want, and this is just my -- I don't want to authorize spending on something I haven't seen in front of me. I understand the concept, but I have not seen how much -- just as we have on the contract items that we've pulled, we have nothing in front of us.

And so we're being reactionary to what happened yesterday. And I understand the importance of it. If Ms Eason is comfortable with moving it forward in the budget with bringing that level of detail before any of it is spent, would that suffice, Mr. Jones?

COMMITTEE MEMBER JONES: Yes, that's -- that is the purpose. It's just that I don't want to have to wait till January for resources to be authorized for this project.

CHAIRPERSON COSTIGAN: But there are no resources

authorized, other than in the reserve, to be spent until --

COMMITTEE MEMBER JONES: Well, yeah, you're right. It's the nomenclature.

CHAIRPERSON COSTIGAN: No, I just want to make sure we're on --

COMMITTEE MEMBER JONES: Yeah. No, we're on the same page. And I'm saying let's make the -- include it in the final budget, and then as the details are identified, then staff would bring that information to this Committee.

CHAIRPERSON COSTIGAN: Mr. Jelincic.

OMMITTEE MEMBER JELINCIC: I would just point out that as long as I've been on he Committee, we've never had a budget so tight that they haven't been able to find \$500,000 worth of wiggle room. And between now and then, they're not likely to spend even half of that. So I know there's \$250,000 worth of wiggle room in the budget. So I'm not -- I mean, I'm not going to -- it's not a hill I'm going to fight and die over, but I don't think it's necessary.

CHAIRPERSON COSTIGAN: And again, mine is not the 500 that there's not room in the budget. Mine is just a process issues. I mean, again, we set precedent. And the fact is the item yesterday and today. And there's a whole process that we spent putting on a second reading.

So with that, is there any other comment on the budget?

So, yes, ma'am.

CHIEF FINANCIAL OFFICER EASON: Yes, if I can just add. I mean, I think from a staff perspective, we could go either way. But I just wanted to clarify that we would -- I think staff's recommendation to wait until mid-year, if required, is that up until mid-year we may have surplus funds. There's always the ability to redirect so that we do have some options within the budget. The suggestion wasn't that we would wait for that approval to actually action it. I think we still would be able to do that with a redirection of funds. But we're comfortable either way.

CHAIRPERSON COSTIGAN: So Mr. Jones -
COMMITTEE MEMBER JONES: Well, I will -
CHAIRPERSON COSTIGAN: -- we need to make a

motion.

COMMITTEE MEMBER JONES: Yeah, I will move that we adopt the 2016/17 annual budget proposal, second reading, with the additional of \$500,000 be added to deal with the outcomes of the work-related to the tobacco divestment initiative.

COMMITTEE MEMBER JELINCIC: And where are you putting it?

COMMITTEE MEMBER JONES: It's in a reserve until staff brings back a plan to use the money. That way -- they're bringing back a plan to use the money. The money will already be in the budget.

VICE CHAIRPERSON HOLLINGER: I second it.

CHAIRPERSON COSTIGAN: I just want to make sure that motion works --

CHIEF FINANCIAL OFFICER EASON: (Nods head.)

CHAIRPERSON COSTIGAN: -- in the reserve as opposed to the Investment Office. Okay. All right. It has been moved and it has been seconded.

Any further discussion?

COMMITTEE MEMBER JELINCIC: Well, I'm not sure we're --

CHAIRPERSON COSTIGAN: Hang on, Mr. Jelincic.

Oh, your microphone is on.

COMMITTEE MEMBER JELINCIC: I'm not sure where in the budget we're showing a \$500,000 reserve. If we're going to add it, we have to show it someplace, because we're sending this over to the legislature. And a footnote that, oh, by the way, there's a \$500,000 reserve that doesn't show up anywhere is probably not appropriate.

CHAIRPERSON COSTIGAN: Ms. Eason.

CHIEF FINANCIAL OFFICER EASON: My suggestion would be that we keep it within the Finance Division

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budget, so that upon Investment Committee and Investment Office coming back with the item, then we can release it to the Investment Office.
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CHAIRPERSON COSTIGAN: So again, I just want to make sure I understand. Let me ask Mr. Jones to restate his motion. It would be to approve the proposed 2016/17 budget with an additional appropriation of 500,000 to Finance.

CHIEF FINANCIAL OFFICER EASON: I think you could just -- you could just leave it as 500,000 -- and addition of 500,000 in the budget. And then we'll change the report accordingly. It will -- it will show up as part of -- at this point, as part of consulting until we have any further direction.

CHAIRPERSON COSTIGAN: Mr. Jones.

COMMITTEE MEMBER JONES: Yes, that's fine.

17 CHAIRPERSON COSTIGAN: Okay. All right. We've 18 got a motion. We've got a second.

19 All those in favor?

20 (Ayes.)

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21 CHAIRPERSON COSTIGAN: Opposed?

22 (No.)

23 CHAIRPERSON COSTIGAN: Note Mr. Jelincic voting

24 no. Thank you very much.

Next item, please. Ms. Eason, Treasury

Management, 6a.

CHIEF FINANCIAL OFFICER EASON: Thank you, again.

This is the second reading of the Treasury

Management Policy, which includes comments from the

Committee last month and recommended changes by staff.

Based on the feedback we received, the definition of

stress event was improved and the language was

incorporated to reflect borrowed liquidity and the

escalation to the Finance and Administration Committee, if

borrowed liquidity exceeded operating guidelines.

As a result of last week's briefings, staff are also proposing an additional line reflecting that quote, "The Investment Committee will be updated on all borrowed liquidity actions through the monthly performance and risk report". This additional verbiage captures the review and escalation of borrowed liquidity activities by the Investment Office to the enterprise treasury team, the Investment Committee and the Finance and Administration Committee of the Calpers Board.

As an additional note, the Investment Committee currently is provided a performance and risk report by Investment staff, which includes all borrowed liquidity usage. This ends my report. I'd be happy to answer any questions.

CHAIRPERSON COSTIGAN: Is Mr. McGuire good with

this?

2 Mr. Jelincic.

(Laughter.)

4 CHAIRPERSON COSTIGAN: Mr. Jelincic.

COMMITTEE MEMBER JELINCIC: Can you repeat your amendment and where you're putting it?

CHIEF FINANCIAL OFFICER EASON: The amendment would be an addition. "The Investment Committee will be updated on all borrowed liquidity actions through the monthly performance and risk report".

COMMITTEE MEMBER JELINCIC: Okay. So the only language that we continue to have that gets it to this Committee is when it exceeds the time frames in the operating guidelines?

CHIEF FINANCIAL OFFICER EASON: That's correct.

The Investment Committee -- based on the discussion last month, the Investment Committee would receive regular reporting on all of the borrowed liquidity activity, and it would -- the policy would be that the -- we would only escalate when that -- those guidelines are exceeded. It would then come to the Finance and Administration Committee.

COMMITTEE MEMBER JELINCIC: And those operating guidelines are within the control of staff?

CHIEF FINANCIAL OFFICER EASON: And reported out

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    to the Investment Committee in their performance report.
             COMMITTEE MEMBER JELINCIC: Okay.
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                                                 Thank you.
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             CHAIRPERSON COSTIGAN: All right. Any other
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    questions?
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             All right. So this is an action item. Is there
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    a motion?
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             COMMITTEE MEMBER JONES:
                                      Move it.
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             CHAIRPERSON COSTIGAN: Moved by Jones.
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             ACTING COMMITTEE MEMBER COBB:
                                            Second.
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             CHAIRPERSON COSTIGAN: Seconded by Cobb.
             All those in favor?
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             (Ayes.)
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             CHAIRPERSON COSTIGAN:
                                    No?
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             Motion carries. Thank you.
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             Next item. And I was not voting no on that.
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    just said no.
                   Thank you.
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             Item 7a, Ms. Eason, Program Administration,
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    Annual Review of Board Member Employer Reimbursements.
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             CHIEF FINANCIAL OFFICER EASON: I promise this
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    will be my last item for this Committee, but there will be
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    others presenting. So Agenda Item 7a is an action item
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    for the Committee to approve the proposed elected Board
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    member percentages of time spent on Board-related duties.
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             All proposed percentages have been provided in
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    the agenda item. Slight increases to Mr. Bilbrey's and
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Ms. Mathur's percentages are reflected in the agenda item with all other percentages remaining the same.

Board Member Mr. Jelincic had requested last week that the agenda item include a statement that, "The proposed percentage of time of 100 percent reflect his responsibilities serving as a member of the CalPERS Board of Administration and the balance on administrative leave". This added wording is reflected in the handout that you were provided to accommodate Mr. Jelincic's request. And with that, staff are recommending approval of the agenda item.

CHAIRPERSON COSTIGAN: Okay. No questions on this? This too -- oh, hang on a second. Mr. Slaton.

COMMITTEE MEMBER SLATON: Thank you, Mr. Chair.

I would go ahead and move this item, but I have some commentary about it. And you and I have discussed this particular topic.

I think that I would suggest that maybe this would be a topic in the future for the Governance Committee to talk about this particular compensation model. It seems to me having a observed it, it seems overly complex and requires a lot of thought process into documenting, you know, specific hours. And I think the job of being a CalPERS Board member is challenging at times and requires a lot of time and effort and thought.

So I think, as a group, if we get a chance to revisit this in the Governance Committee and talk about it as to is there another model that might be simpler rather than having to go through this process. And hopefully all the Board members, those who are subject to this compensation model and those who are not, can have a free conversation and decide if we want to keep it this way or come up with another model.

But I will make the motion.

CHAIRPERSON COSTIGAN: Okay. First of all, I agree with Mr. Slaton. I think further discussion in the Governance Committee would be good. In reviewing some of the documents with some of the attachments, it does get somewhat cumbersome on the reporting in the documentation. And I know we have, I believe, three different units involved in the approval process.

Mr. Jelincic.

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COMMITTEE MEMBER JELINCIC: Yeah. And I just want to thank staff for the additional notation. As I had said earlier, people will look at the paperwork and there's not really a normal justification for my 100 percent. And I just wanted to make sure that there's a paper record as to why I am there. So thank you for that addition.

CHAIRPERSON COSTIGAN: All right. It has been

moved by Slaton. Seconded by?

VICE CHAIRPERSON HOLLINGER: Second.

CHAIRPERSON COSTIGAN: Hollinger.

All those in favor?

(Ayes.)

CHAIRPERSON COSTIGAN: Opposed?

Motion carries. Thank you.

Mr. Milligan, you're up on the actuarial. So we ant to move to Item 8a.

CHIEF ACTUARY MILLIGAN: Thank you. This item is the annual State and schools actuarial valuation and employer and employee contribution rate setting. And I'm going to call on Senior Pension Actuary Kelly Sturm, who's the actuary who did the bulk of the -- did a bunch of the work. Although, we do have another pension actuary working on this as well.

So, Kelly.

SENIOR PENSION ACTUARY STURM: Good afternoon, Mr. Chair, members of the Committee. This Agenda Item is for the regular annual valuation of the State plans as of June 30th, 2015. Overall, the recommended employer contribution rates for the State plans are lower than what was projected in the June 30th, 2014 annual valuation, but they were still increase from fiscal year 2015/16 to fiscal year 2016/17.

The expected contribution amount in dollars for 2016/17 is approximately \$5.4 billion. This is approximately \$600 more than last year -- 600 million, excuse me. The increases is due to a few factors. The first one is in February of 2014, the Board adopted new demographic assumptions. And for the State, the impact of the change in accrued liability was phased in over three years. So this contribution increase has been fully phased in for the current rate.

The second main reason for the increase in contributions is due to the normal progression of the amortization basis. Thirdly, the overall payroll of this State increased by more than our three percent payroll growth assumption. So this caused an increase in expected contributions. And the fourth main reason for the increase was due to the investment return from the 2014/15 fiscal year.

So note that staff is recommending the Board adopt the rates on page two of the agenda item, but the rates that will appear in the Budget Act are expected to be higher than what the Board adopts.

Pension reform added Government Section Code 20683.2, which increased the member contribution rate for many State employees, but it also requires that the money that the State would save, due to those member

contribution rates increases, still be sent in as an additional payment on the unfunded liability. This additional payment is subject to appropriation by the State, and is not part of the actuarially required contribution.

So the detail of this additional contribution was -- is calculated and it's on page five of the agenda item. And the contribution amounts in dollars that these rates are expected to generate are shown on Attachment 5.

The average funded status across the State plans as of June 30th, 2015 was approximately 69.4 percent. This reflects a decrease of about 2.7 percent from June 30, 2014. And this is largely due to the investment return from 2014/15. The unfunded liability as a dollar amount has increased from about \$43 billion, as of June 30th, 2014, to almost \$50 billion as of June 30, 2015.

The member contribution rate for PEPRA State miscellaneous members who work for the legislature, the California State University or the judicial branch will increase from 6 percent to 6.75 percent. The total normal cost has now changed by more than one percent from the initial base total normal cost. And the vast majority of that increase in total normal cost was due to the demographic assumption change that was put into two years ago.

CHIEF ACTUARY MILLIGAN: One thing that we came across while we were working on this valuation that I found somewhat surprising, and I thought the Board -- the Committee might be interested in, was the number of members who were covered under the PEPRA formulas. This valuation report -- the effective date of the valuation report is two and a half years after PEPRA was implemented. And, at that point, we had almost 14 percent of our State miscellaneous members covered under the PEPRA formulas.

We anticipate that by June 30th of this year, we will have over 20 percent of the State miscellaneous members covered under the PEPRA formulas.

I thought that was interesting. And when we come up with the schools report, I will tell you that we expect that number to be over 25 percent by June 30th of this year, so.

The other thing I should mention is that we are anticipating completing the final -- the formal valuation report that backs up this agenda item a bit earlier this year than we have in previous years. We expect that to happen in early summer, rather than a bit later in the year, as we have done in the past. This has been made possible by efficiencies within our office.

We -- the downside to that is that we will end up

producing that report before we have the final investment returns for the fiscal year. So we will hold off on including a projection of the required contribution rates and issue that as a supplemental item to the valuation report after the final -- after the valuation report is done. So that information will still be forthcoming. It will just be issued as a supplemental report rather than as part of the main valuation report.

And with that, we'd be happy to take any questions.

CHAIRPERSON COSTIGAN: We got a couple. Just another interesting observation, Mr. Milligan is at least when you look at the miscellaneous tier 2, there's actually a reduction in the expected employer contribution. That's because that workforce is beginning to age out and retire, is that correct?

CHIEF ACTUARY MILLIGAN: I believe that is correct.

CHAIRPERSON COSTIGAN: Because that's -- I'm just -- because those are both pre-PEPRA and then pre what is it 19 -- those were your classic employees.

CHIEF ACTUARY MILLIGAN: Those -- that's an old frozen block from quite some time ago.

CHAIRPERSON COSTIGAN: So we -- in the future, we should see that number continue to go down. Okay.

CHIEF ACTUARY MILLIGAN: I would expect so, yes.

CHAIRPERSON COSTIGAN: All right. Thank you.

Mr. Jelincic.

COMMITTEE MEMBER JELINCIC: The State's contribution is some \$602 million higher than last year, but you also said that it was less than had been projected. How much less than it had originally been projected?

CHIEF ACTUARY MILLIGAN: We looked at that -- we looked at that in terms of the percentage, rather than in terms of the dollar amounts. And the contribution did go up very much in line with what we expected. It's a lot closer to what we expected than what it was -- what it is in the current year. So it's a small difference.

COMMITTEE MEMBER JELINCIC: So the dollar amount is basically the same, and the difference is in the percent, because the payroll looks different?

well, the dollar amount is actually the -- there was an increase due to the increase in overall payroll that was more than expected. And so the dollar amount actually probably did go up a bit more than expected, because of the -- we have more employees. And that's cost -- and they have a normal cost associated with them that went up.

COMMITTEE MEMBER JELINCIC: Okay. So dollar-wise

it's about what we had estimated a year ago?

CHIEF ACTUARY MILLIGAN: Yes.

COMMITTEE MEMBER JELINCIC: Thank you.

CHAIRPERSON COSTIGAN: Mr. Jones.

COMMITTEE MEMBER JONES: Yeah. Thank you, Mr.

Chair.

Yeah, Alan, on the unfunded liability for the plans that are listed that she made -- you made reference to 49.5 or almost 50 million, what's the total unfunded liability for all plans in the system?

CHIEF ACTUARY MILLIGAN: So we don't have a figure for that just yet, because we have not completed the June 30th, 2015 actuarial valuations for the local agencies. But we do anticipate that as we indicated in our comprehensive annual financial report, we are expect -- we believe that we will be about 73.3 percent funded once we complete that. And given the level of assets of the system, that implies that we have an unfunded liability of approximately \$110 billion. But I won't have a more accurate figure until after we complete the annual valuations.

COMMITTEE MEMBER JONES: Okay. Thank you.

CHAIRPERSON COSTIGAN: All right. Any other

questions for Mr. Milligan?

CHIEF ACTUARY MILLIGAN: No. This is an action

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1
    item. We do need the Board to adopt the rates.
             COMMITTEE MEMBER JELINCIC: I'll move it.
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             COMMITTEE MEMBER JONES: Second.
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             CHAIRPERSON COSTIGAN: Moved by Jelincic,
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    seconded by Jones.
             All those in favor?
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7
             (Ayes.)
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             CHAIRPERSON COSTIGAN: Opposed?
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             Motion carries.
10
             All right. Mr. Milligan, Item 8b, Schools
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   Actuarial Valuation and Employer/Employee Contribution
12
   Rate.
13
             MS. HOPPER: You have a public comment.
14
             CHAIRPERSON COSTIGAN: Oh, I'm sorry. Thank you.
15
             Mr. Johnson.
16
             COMMITTEE MEMBER JELINCIC: Depending on what he
17
    says, I may move to reconsider.
18
             CHAIRPERSON COSTIGAN: You've to wave at me Neal.
19
    I won't say I'm having a Mr. Jones moment, but it's an
20
    after lunch moment.
21
             All right. Mr. Johnson, sway the votes. You've
22
   got three minutes.
23
             MR. JOHNSON: Neal Johnson, SEIU 1000. Actually,
24
    I'm not going to argue to change the recommendation.
    is what it is. I actually want to thank both Mr. Milligan
25
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1 and Kelly and the other members of the Actuarial Office for their excellent work. I wish some of the numbers were 2 3 a little better. But one of the things Alan and I had a 4 discussion last week about how some of the demographics 5 are changing, which is a little bit consistent with 6 something we've been -- I've been observing looking at the 7 alternative retirement program over the number of years 8 the sort of turnover of State employees. And I don't think it was -- it's particularly surprising that the 9 10 number of PEPRA members is growing as fast as it is, 11 because the system seems to churn through a lot of people 12 in the first three to five years of State service, whether 13 that's due to compensation levels or other issues, I'm --14 I cannot -- I can only venture guesses. I do not have any 15 real data. But mainly want to thank the Actuarial Office 16 for its work. And it sort of shows what good work can be 17 done if you rely on your own staff, as opposed to 18 contracting it out. Thank you.

CHAIRPERSON COSTIGAN: Thank you, sir.

COMMITTEE MEMBER JELINCIC: And if you want better --

CHAIRPERSON COSTIGAN: Hang on, Mr. Jelincic.

All right. Next Item, 8b.

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24 CHIEF ACTUARY MILLIGAN: And for this item I'm

25 | going to have Todd Tauzer, that actuary who worked on the

schools valuation present the item.

SENIOR PENSION ACTUARY TAUZER: Good afternoon.

This item is for the annual valuation for the schools pool as of June 30th, 2015.

We are recommending the adoption of the schools employer contribution rate of 13.888 percent for fiscal year 2016/17. Similar to the State, the schools contribution rate is increasing. The rate itself is increasing, but by slightly less than what was projected in last year's annual valuation.

The recommended contribution rate results in an expected contribution amount of about 1.7 billion, which is an increase of about 342 million from the prior year. For schools over half of this increase in the employer contribution is due to the recognition of our updated actuarial assumptions that we're recognizing in this schools valuation in particular.

While the State, as Kelly mentioned, is in their third and final year of phasing in these new assumptions, for the schools pool. We are recognizing the assumption change in the same contribution year as we are for public agencies, which is the '16/'17 contribution year.

This cost includes both the full change in the normal cost and the first year of the unfunded liability contribution increase, which will be phased in over five

years. After implementing this -- the change in assumptions for the schools pool, the schools PEPRA normal cost is three-quarters of a percent higher than the base normal cost for PEPRA members. So what this means for schools PEPRA members is we will not be seeing any employee increase due to the adoption of the new actuarial assumptions.

A large increase in payroll, along with the State, also cause expected contributions to increase significantly. So those are really the two -- when we're talking about dollar contributions, the two main factors is the assumption change and then the large increase in payroll.

And finally, with unfavorable investment return for the prior fiscal year, the schools market of assets remains about the same -- market value of assets remains about the same as last year at 56.8 billion. With an accrued liability of 73.3 billion, this leaves us with an unfunded liability of 16.5 billion, and a funded status of 77.5 percent.

Similar to the State plans, the valuation report for the schools is expected to be prepared in made publicly available around the beginning of summer, and it will include assumptions, methods, and participant data, which we used to generate the valuation.

1 And with that, I'd be happy to answer any 2 questions you may have. 3 CHAIRPERSON COSTIGAN: You must have done an 4 excellent job, as there are no questions. SENIOR PENSION ACTUARY TAUZER: Great. 5 COMMITTEE MEMBER JELINCIC: I'll move it. 6 7 COMMITTEE MEMBER JONES: Second, CHAIRPERSON COSTIGAN: So it's been moved by 8 9 Jelincic, seconded by Jones. 10 All those in favor? 11 (Ayes.) 12 CHAIRPERSON COSTIGAN: Opposed? Motion carries. 13 14 Thank you. Thank you. 15 All right. Mr. Milligan, one more item, Item 8C. 16 CHIEF ACTUARY MILLIGAN: And so for this item, I've asked Scott Terando, our Interim Deputy Chief 17 18 Actuary, to present the item. 19 Scott. 20 INTERIM DEPUTY CHIEF ACTUARY TERANDO: Thank you. 21 This agenda item is the second reading of staff's 22 consolidation of two actuarial policies, the Actuarial 23 Cost Method Policy and the Actuarial Amortization Policy. 2.4 The Actuarial Cost Method Policy consolidates two Board 25 policies, the Funding Method Policy, and the funding

method fur survivor benefits program.

For the Amortization Policy, it's a consolidation of four items, two Board policies, one Board-approved guideline, and one Actuarial Office directive. For the proposed amortization policy, there's been one change from the initial reading. In the first reading, plan changes were inadvertently including a ramp-up in the cost allocation. And in the second reading, this has been removed.

That concludes our presentation on this item. If you have any questions, we'll take them.

CHAIRPERSON COSTIGAN: Okay. This is a second reading.

Mr. Jelincic.

COMMITTEE MEMBER JELINCIC: On the Actuarial Amortization Policy, page eight, number 12, which is the funding risk mitigation. If you -- as I read that, it basically says give us a little wiggle room in case something freaky happens. Is that a fairly accurate reading of what it really says?

CHIEF ACTUARY MILLIGAN: Yes.

COMMITTEE MEMBER JELINCIC: Okay. Thank you.

CHAIRPERSON COSTIGAN: I think you guys

24 | wordsmithed it much better.

(Laughter.)

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1
             CHAIRPERSON COSTIGAN:
                                    All right.
 2
             COMMITTEE MEMBER JONES: Move staff
3
    recommendation.
 4
             CHAIRPERSON COSTIGAN: It's moved by Jones.
5
             COMMITTEE MEMBER JELINCIC: But mine is English.
 6
             CHAIRPERSON COSTIGAN: Seconded by?
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             Is that a second, Mr. Jelincic?
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             COMMITTEE MEMBER JELINCIC: Sure, I'll second it.
9
             (Laughter.)
10
             CHAIRPERSON COSTIGAN: All those in favor?
11
             (Ayes.)
             CHAIRPERSON COSTIGAN:
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                                     Opposed?
13
             Motion carries. Thank you.
14
             All right. Next item is informational.
15
   Milligan.
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             Anything on 9a?
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             CHIEF ACTUARY MILLIGAN: And in keeping with the
   way I've been doing things so far, I'm going to ask Scott
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   do this one as well.
19
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             CHAIRPERSON COSTIGAN:
                                     Thank you.
             INTERIM DEPUTY CHIEF ACTUARY TERANDO:
21
                                                     This
22
   agenda item is the review of the Actuarial Assumptions
23
    Policy. It's a first reading and information only.
2.4
    agenda item consolidates two Board policies, the Actuarial
25
    Assumptions Policy and the Adjustment for Actuarial
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Factors used in the administration of benefit changes.

There are no content changes in this policy. It's basically just a rewording into the new policy format. And we continue to have review of actuarial assumptions every four years, and the review of adjustments for service purchase factors.

And with that, I'll be happy to answer any questions.

CHAIRPERSON COSTIGAN: So just actually one -Ms. Eason, one question, we're not going to be meeting for
two months? I just want to make sure there's no concern
with -- while, this is a first reading, our second reading
may not be for...

CHIEF FINANCIAL OFFICER EASON: That's right.

The next scheduled meeting for Finance and Administration is September.

CHAIRPERSON COSTIGAN: Okay. Does that work for you?

CHIEF ACTUARY MILLIGAN: Given that there's not substantive changes -- no real substantive changes in this policy. Our current policies can certainly last until then.

CHAIRPERSON COSTIGAN: We may have a short meeting between now and then just to clean up some of this stuff that's hanging out there.

1 All right. Any other questions?

All right. Thank you.

Oh, Mr. McKeever.

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DEPUTY EXECUTIVE OFFICER McKEEVER: Good afternoon, Mr. Chair, members of the Committee. Doug McKeever, Calpers staff.

To be brief, I'm going to ask Gary McCollum to report on this agenda item.

SENIOR LIFE ACTUARY McCOLLUM: Good afternoon, members of the Board. I'm Gary McCollum, Calpers staff.

This is an information item, Agenda Item 10a, the semi-annual self-funded health plans report. In the past, this report provided the Committee with an update on the financial status for just the self-funded PPO health plans. But beginning in 2014, we added several new HMO plans, and we flex-funded them. These plans provided coverage for over 22,000 lives in 2014. And in 2015, the year of this report, the enrollment in these plans has increased to almost 66,000.

Excuse me.

This report summarizes the 2015 financial reports for the HMO plans, except in Kaiser, which is not flex-funded, and for the PPO plans.

So Attachment 1 is the summary -- it summarizes the results for the PPO plans. Actual reserves above the

actuarial reserve requirements are 71.2 million. Overall, we have a ratio of assets to reserves of 114 percent.

Now, that's down from 2014's number, where it was 134 percent.

Pharmacy claim costs for the basic plans improved from double digit increases in 2014 to actually low single digits in 2015. The Medicare plans, the pharmacy claims costs, moderated slightly, but they continued to be in the low -- or, excuse me, high single digit, low double digit, around 10 percent or so. And as you've heard many times before, specialty drugs continue to fuel that increase.

Enrollment in the PPO plans increased by 1.5 percent, so not much. We do risk adjust the PPO plans, which caused a large decrease in the PERSCare rate starting in 2014. And that has caused an enrollment shift. PERSCare continues to increase. They now have almost 26,000 members. PERS Choice has remained quite stable, and PERS Select basic has decreased by about 10 percent from where it was.

So now for the HMO plans. In the funding arrangement that started in 2014, we retained the premium here at CalPERS. We pay out the capitation payments and then the remainder of the money is received deposited into the Health Care Fund and is used to pay the administrative expenses and the fee-for-service claims when the plan

submits an invoice.

For calendar year 2015, the assets for the HMO plans totaled about \$70 million. That's an improvement from the negative asset position that existed at the end of 2014. But the two Blue Shield basic plans are still experiencing unfavorable claims experience. The other plans are all showing positive results for 2015.

Medical and pharmacy claims costs are shown on pages five through eight of the attachment. And I apologize, because in the agenda item itself, it had a misstatement on which pages they were on.

The variation in claims costs reflect the demographics of the population covered, and the regions that they live in. And the plans are still experiencing significant enrollment changes, which makes analysis of claims costs difficult to in interpret.

So that concludes my report. I'll be happy to answer any questions.

CHAIRPERSON COSTIGAN: So I just have one question perfect we get to Mr. Jelincic. Did the mergers have any impact, the Anthem merger or the Health Net merger, on this program?

DEPUTY EXECUTIVE OFFICER McKEEVER: No.

CHAIRPERSON COSTIGAN: Okay. All right. That's very succinct, Mr. McKeever. Thank you.

Mr. Jelincic.

COMMITTEE MEMBER JELINCIC: A couple of questions. The medical claim -- this is in the agenda item, page two of three, medical claims costs are currently exhibiting higher than expected trends in Care basic. Do we have any idea why or is it early enough that it's just -- it could be a fluke?

SENIOR LIFE ACTUARY McCOLLUM: No, we don't know for sure. It's probably a combination of the enrollment that moved in 2015 was less young than what moved in 2014 -- less young and less healthy, so that we didn't get quite as good a demographic profile in 2015 as we projected. And then we might have had some additional claims that just occurred. I don't know for sure.

COMMITTEE MEMBER JELINCIC: Okay. And then the risk adjustment, you know, we have encouraged people to move into Care and out of Select and Choice. So we're seeing that movement. So we're encouraging people to go into the higher benefit structure, the higher cost structure. When we look at risk adjustment, are we considering the difference in the benefit structure as well?

SENIOR LIFE ACTUARY McCOLLUM: Definitely.

COMMITTEE MEMBER JELINCIC: Then do we have any sense why we're driving people the way we are, as a large

a numbers as we are?

SENIOR LIFE ACTUARY McCOLLUM: Well, I would say that we're not driving people there. The effect of the risk adjustment is driving people. And what it's doing is creating a price differential between Care and Choice that reflects the benefit differential.

COMMITTEE MEMBER JELINCIC: And yet, we have -- with the risk adjustment, we've increased the cost of Choice and Select and reduced the premium for Care.

SENIOR LIFE ACTUARY McCOLLUM: Correct.

COMMITTEE MEMBER JELINCIC: Which would seem to move contrary to where we actually want to move people.

DEPUTY EXECUTIVE OFFICER McKEEVER: Mr. Jelincic, if I may jump in here. When we started risk adjustment back in 2014, there was a recognition that by not risk adjusting the prior 50 years, that there was an imbalance already inherent between the Care, Choice, and Select products. And so we've been self-correcting that over the last couple of years. So what you're truly seeing now is what that risk is reflective of with those members who are currently in those plans. And those cost points are reflective of that as well.

So on the face, it looks like it's counterintuitive, and we're driving folks. But as Gary mentioned, the plan differential or the benefit design is

taken into consideration with risk adjustment as other variables are as well. We're hoping as the population stabilizes in all of our health plans that you're going to see a lot of this fluctuation minimize, especially when it comes to members moving in and out of various plans.

COMMITTEE MEMBER JELINCIC: Okay. And I do recognize that when PERSCare was the only one without a cap -- lifetime cap, it really did encourage everybody, who had really high bills, to move there, because they were bumping up against the cap.

And, in fact, administratively, as people approached the cap, we moved them. So it really did create a distortion.

SENIOR LIFE ACTUARY McCOLLUM: And if you remember in the years leading up to 2014, there was a concern that PERSCare was entering a death spiral. So whether it was intentional or not, that death spiral has been terminated and PERSCare now has a fairly healthy population of about 26,000 lives. The average age in PERSCare, which was up in the mid to high 50s has also gone down as younger lives have moved into it.

COMMITTEE MEMBER JELINCIC: And, you know, I would just encourage people to pay attention to some of the Shield numbers, because we're going to have to deal with that at some point.

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1
             Thank you.
             CHAIRPERSON COSTIGAN: Mr. Cobb.
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             ACTING COMMITTEE MEMBER COBB: I just want us to
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    make sure and be vigilant over the reserving in PERS
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    Choice basic, just because it's such a large portion of
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    the whole PPO program. And it's -- it is adequately
7
    reserved, but no longer has an excess.
                                            I just want us to
8
    be vigilant to how that plan is doing.
9
             SENIOR LIFE ACTUARY McCOLLUM: Yes, that's very
10
   much in our sights.
11
             ACTING COMMITTEE MEMBER COBB: Thank you.
12
             CHAIRPERSON COSTIGAN: Mr. McKeever, anything
    else? Mr. McCollum?
13
14
             DEPUTY EXECUTIVE OFFICER McKEEVER:
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             CHAIRPERSON COSTIGAN: No other questions.
16
             All right. Thank you.
17
             Mr. Pacheco.
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             (Thereupon an overhead presentation was
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             presented as follows.)
             CHAIRPERSON COSTIGAN: And this will be the last
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           If there's anybody public comment, please fill out
21
    item.
22
    the form, otherwise we are almost done.
23
                    I know I've got the item to go back to.
2.4
             DEPUTY EXECUTIVE OFFICER PACHECO:
25
    afternoon, Mr. Chair and members of the Committee.
                                                         Brad
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Pacheco, CalPERS staff.

I am please to be here before you to present the final report of our Stakeholder Assessment Project. And your materials, you have the agenda item and a much longer presentation. I plan to just touch on a few slides that represent the more significant findings.

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DEPUTY EXECUTIVE OFFICER PACHECO: Just by way of background, CalPERS has been engaged in a three-year project to review and assess the views of our stakeholders on our reputation and our credibility. You'll remember this work was the direct result of our Board's Governance Projected six years ago that identified reputation as a key risk for the organization

So for the last three years, we've been using both quantitative and qualitative methods to assess CalPERS standing and perception among our stakeholders. This has included an on-line survey, where we send a survey to 50,000 active and retired members. We send the survey to all of our employers and to all CalPERS staff.

We also have been conducting interviews with our key stakeholder groups. These are leaders of our member and employers associations, legislative staff, our pension peers, academics, and taxpayer groups. And finally, we've been doing a media analysis as part of this project.

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DEPUTY EXECUTIVE OFFICER PACHECO: So in the final phase of the survey, we continue to see opinions rise among both our employers and our members. There were no downward trends in any of the 48 topic areas that we measured.

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DEPUTY EXECUTIVE OFFICER PACHECO: In this slide that you see here, these are the responses of the eight questions that we've asked consistently over the course of the project, and actually even before that. And this view shows the responses of our members during this phase. And you'll see that seven of the eight have shown increases or have remained high. We've seen positive movement in customer service, confidence in the System, and confidence in the answers members receive from the System.

The one area that continues to be an area of opportunity, as much as we communicate, our members would like to see more communication.

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DEPUTY EXECUTIVE OFFICER PACHECO: In this next slide, it's the same view, but now these are our responses from our employers. And again, all but one area has shown significant increase since the start of the project, especially in the areas of customer service, and the

services that we are delivering our employers.

And just as you'll notice as it was with our members, the area of communication continues to be an opportunity for our employers as well. I was asked by one member of the Committee why the scores were so significantly low in the second column there around customer service back in 2013. And I just would remind the Committee that in September of 2012, we launched my Calpers. And you'll recall that while the system was stabilizing, we did have some customer service issues, and that's reflected in that score. But the good news is the score has dramatically increased since that time.

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DEPUTY EXECUTIVE OFFICER PACHECO: And it looks like -- let me just -- so we interviewed over 111 stakeholder groups during this last phase. Overall, the perceptions of the Board and the senior leadership team remain good. The organization is viewed as an effective advocate and positive force in its commitment to defined benefit plans.

We did see a slight decrease due to concerns over Board experience, and some of the vacancies that have happened in key leadership positions. And just as we are focused on long-term sustainability of the System, our stakeholders are equally concerned about the long-term

sustainability of the System, and they have a range of views on that topic.

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DEPUTY EXECUTIVE OFFICER PACHECO: In the area of the media, we did see more favorable media coverage in this last phase. Disclosure of our private equity fees boosted our ratings, and we also were given credit with Calpers adoption of our Risk Mitigation Strategy. The best coverage that we saw during this phase was around the reduction of costs and complexity in our investment portfolio.

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DEPUTY EXECUTIVE OFFICER PACHECO: In this slide here, you'll see that consistently there's been three primary recommendations to enhance our reputation that came out of this project: Down the left-hand side, increasing the visibility of our leaders, improving the customer service and communication with members and employers, and also identifying more outreach and engagement opportunities.

The right-hand side of this slide is how we responded to these findings. And as you know, we've instituted visits with key employer groups, some of our largest groups. We have dialogues and employer response team that's been very effective. And we have

institutionalized stakeholder briefings here in the System with all of our stakeholders around topics that go before this Board.

So we have responded, as an organization, on a number of initiatives. And we believe that this has helped improve the relationships with our stakeholders, as well as our reputation.

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DEPUTY EXECUTIVE OFFICER PACHECO: So, in summary, we've seen a positive rise in CalPERS reputation overall. The areas of customer service, communication, and confidence improved since the start of this project. The results demonstrate that we have a more informed stakeholder base. And there's acknowledgement by many that we're making a concerted effort to engage and to listen.

We've also seen steady support for CalPERS in its direction, despite some of the challenges that the markets offer and the external environment presents.

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DEPUTY EXECUTIVE OFFICER PACHECO: As we move forward, we do believe as staff that we should continue this survey. It's important to help set and shape the future direction of stakeholder communications and engagement. But we do recommend a few changes. And that

is, we want to streamline the survey. Today, we asked about 60 questions, which is in best practices quite a bit. We want to continue to ask those long-term trend questions that you saw, and maybe a few others that relate to our strategic plan, our issues that we may be dealing with at the time.

We'd like to perform this work internally and reduce the cost and reliance on our external consultants. When this project first started, we were administering the survey twice a year. And not much changes every six months. So we're recommending that we perform the survey on an annual basis to avoid survey fatigue as well.

And finally, we want to partner with our internal programs, like our audits program and research, to ensure the integrity and objectivity of the survey, as well as to help perform the analysis.

So with that, Mr. Chair, that concludes my presentation. I'd be happy to answer any questions.

CHAIRPERSON COSTIGAN: Mr. Jelincic.

COMMITTEE MEMBER JELINCIC: Yeah. Brad, we had talked about this. And you -- on the recommended structure, you're proposing to eliminate the media analysis and State and federal representative interviews. Those are -- what people think is going on, which is what the media presents, may or may not be accurate, but it is

what people react to. And so you want to expand on that a little bit?

DEPUTY EXECUTIVE OFFICER PACHECO: Sure, I'm happy to. So you're right, we are recommending that we eliminate the media analysis, but I should have been clear. It's eliminate the media analysis from the work that the consultant has been performing, because we felt it's duplicative of what we're already doing internally.

So we'll still continue to do the media analysis and it will be part of this ongoing project, but it just won't be done through an outside consultant.

The second piece is we have struggled to get good response from interviews at the federal level. They don't view themselves as a stakeholder of ours. And so we've actually eliminated that in this last phase. We're recommending that we eliminate that going forward and use other vehicles, like our federal lobbyist, to gauge the reputation and relationship with CalPERS, as opposed to trying to do it through this survey.

COMMITTEE MEMBER JELINCIC: Thank you.

CHAIRPERSON COSTIGAN: Ms. Paquin.

ACTING COMMITTEE MEMBER PAQUIN: Thank you.

Thank you for the report. I have a -- I was curious with the modifications that you're suggesting and bringing more of the work in-house, what is the estimated cost

reduction?

DEPUTY EXECUTIVE OFFICER PACHECO: So the three-year project cost approximately \$350,000 utilizing two consultants over those three years. The work will be performed internally, so going forward we would just estimate it would be staff time to perform the work.

ACTING COMMITTEE MEMBER PAQUIN: Thank you.

CHAIRPERSON COSTIGAN: All right. So just a few observations. First of all, great report Mr. Pacheco.

So first, on the Washington D.C. external and reputation, and not only relying on folks like K&L Gates. But I do -- what I do want to point out is look at the people that want to do business with us. So, I mean, from a standpoint of while the feds may not have time for us, the fact that every time we put out an RFP or something, you have people flock.

So I don't know how we measure that, but when you look at -- it partly is who do I chose as my client and who do my -- and who do the clients choose as their representative. So I think from a standpoint, if you look at who we do business with is a good reflection of the organization.

I want to give credit to Mr. Jones and Mr. Feckner, when you talk about reputation and engagement, I heard you all were around the building recently. So there

are no secrets. So from the standpoint that you guys are doing a Fantastic job.

Brad, you and your team, you know, everywhere I bump into, since we're sort of in the same world at times, you guys are doing a fantastic job. I hear the engagement both from a staff standpoint and from a legislator's standpoint has been great.

Mr. McKeever, just again, when I hear from some of the external stakeholders back on your engagement and what you have been doing meeting with opponents on some of the measures out there, and the proponents, just excellent work.

I will say, just wanted to go through since -- and touch base on it. Your social media, you guys continue to do a fantastic job. When I look at sort of the downside on the communication aspect, I don't know what more really we could be doing. You utilize YouTube, our meetings are webcast, we make everything available, there are email subscribers lists. At some point, the old proverbial, you can lead a horse to water, but can't make them drink.

We may have to just recognizes there's only so much we can do, because I look at every channel that you and your staff have tried to do, and what we make available, and I know what other members of this Board put

out, we're doing our best. We've seen the curve increase in the social media aspect.

I was back east last week, speaking at a conference to Ms. Stausboll to the work that she does to Ceres and all of you all, it was very interesting. I was with the New York Comptroller. And it was great to be able sit in a room and have them talk about it, but hear how great CalPERS was. And just a fantastic job. And I know oftentimes as we sit here in Sacramento, we don't hear that.

I had the opportunity to visit with about a half dozen to a dozen CIOs from other states. You guys are all doing a fantastic job. And it was just an honor for me to go back there and represent the System.

Donna on the customer service side, again, as we look back on that one, I understand the implementation. I also -- every time I call DMV I email Donna and say, oh, it's a 45-minute wait.

So I'd like for us again to put some things in perspective for what the System is doing. We are doing a great job. We hold ourselves to an amazing standard.

But when I -- just one sort of small point on DMV, and if DMV is listening, I received my license plates six months ago. Quit sending me license -- or notices that my license is at the Rocklin office. It's not there.

At some point, DMV is either going to -- I mean when you look at sort of the customer service experience, DMV has now sent me six notices on a plate that I already have.

So again, I just want to give credit to all of you and the staff from the standpoint -- and then just on -- on just overall just on this report. The trends are upward. I mean, we're never going to make 100 percent of people happy. In fact, Mr. Milligan's actions of a little while ago of raising are probably going to make some employers very unhappy. And if I can take it out in a survey, I will.

And so from that end, the trends that you and your unit are doing are great. And I don't want us to lose sight that that -- while we may not achieve 100 and we never will, we have a very high bar and you guys are doing a fantastic job. So I know this was a little bit of a laundry list, but it's a team effort. And even with what Investment Office is doing just -- Wylie, just the great work I heard back from -- it was -- it was a pleasure on two points to be in New York to have a hedge fund discussion say great to see everybody following us, we've already exited, and then to have the Comptroller say come to New York and spend money, and so, oh, I already did. We bought a building a month ago.

So from that standpoint, just fantastic all

around. So Brad, excellent report. I'd like to see more of these. Again, you and your unit are doing a fantastic job of continuing to build the brand.

DEPUTY EXECUTIVE OFFICER PACHECO: Thank you.

CHAIRPERSON COSTIGAN: So with that, any other comments, questions?

Okay. We're going to go back to Item 3b. Mr. Hoffner, you may want to come sit up for a moment, since this is your item. This was an informational item on contracting out.

I will say, the issue -- we pulled it for a couple reasons. I have a concern under 3b on the two legal contracts. I have shared a recent ruling from the executive officer of the State Personnel Board involving 11 legal contracts that we invalidated. And so I am either -- I'm not going to be voting on this item anyway as Chair, but I have concerns now as it relates to our recent ruling. I've sent the opinion to Mr. Jacobs, and so we will at least need to review, at some point, assuming -- I mean, if the rest of the Committee moves it along.

But I just want you all to be aware that Director Ambrose has issued an opinion and there will be a ruling forthcoming. Her decision was appealed to the full board, the full board took it up, and there will be a ruling

coming out by our next board meeting that I would encourage you to read as it relates to legal contracts, including the issue of expertise, which was directly addressed, and of which I understand these two contracts are for.

So with that, I believe Mr. Jelincic you had a concern.

COMMITTEE MEMBER JELINCIC: I have my ongoing continuing concern about the investment contracts. We should hire the staff we need to do it. The argument that we can't pay the salaries in light of 20098 is inaccurate. And the truth of the matter is we're paying the salaries now, so that when we contract out, you know, we're paying those salaries.

The other general observation is a number of these contracts seem to be redundant and vague enough that you really can't look at it and say, no, a State employee can't do that, or yes, that is a cost savings. That is an ongoing -- there's nothing new in what I've said, but I continue to be concerned. If we -- if it is more efficient to pay the salaries and bring it in-house, if it is more cost effective, we owe that to our beneficiaries.

CHAIRPERSON COSTIGAN: Thank you, Mr. Jelincic.

So this is an action item for 3b, our annual contracts. So is there a motion?

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1
             COMMITTEE MEMBER JONES: Move it.
 2
             CHAIRPERSON COSTIGAN: Moved by Jones.
 3
             VICE CHAIRPERSON HOLLINGER:
                                           Second.
             CHAIRPERSON COSTIGAN: Seconded by Hollinger.
 4
             All those in favor?
5
6
             (Ayes.)
7
             CHAIRPERSON COSTIGAN:
                                     Opposed?
8
             (No.)
9
             CHAIRPERSON COSTIGAN:
                                     Motion carries.
10
             All right. We have no public comment?
             The Risk and Audit Committee will meet at 2:30.
11
12
    This meeting is adjourned.
             Thank you, everyone.
13
14
             (Thereupon the California Public Employees'
15
             Retirement System, Board of Administration,
             Finance & Administration Committee meeting
16
17
             adjourned at 2:11 p.m.)
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## CERTIFICATE OF REPORTER

I, JAMES F. PETERS, a Certified Shorthand
Reporter of the State of California, do hereby certify:

That I am a disinterested person herein; that the foregoing California Public Employees' Retirement System,
Board of Administration, Finance & Administration

Committee meeting was reported in shorthand by me, James
F. Peters, a Certified Shorthand Reporter of the State of California;

That the said proceedings was taken before me, in shorthand writing, and was thereafter transcribed, under my direction, by computer-assisted transcription.

I further certify that I am not of counsel or attorney for any of the parties to said meeting nor in any way interested in the outcome of said meeting.

IN WITNESS WHEREOF, I have hereunto set my hand this 25th day of April, 201

James & James

JAMES F. PETERS, CSR

Certified Shorthand Reporter

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